



LEE STRACHAN

DIRECTOR

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EDUCATION

Bachelor of Computer Science
University of West London
2013 - 2016

Masters of Computer Science
University of Miami
2016 - 2019

EXPERTISE

Microsoft Certified
Google Workspace Certified
ITIL Expert
Ethical Hacker
Security Practitioner
Management

LANGUAGE

English

Spanish

Experience

Jan 2022-July 2025 Global IT Technologies Group, LLC | St. Petersburg, FL **President**

Dynamic entrepreneur and visionary leader with a passion for leveraging technology to empower businesses. Founded and spearheaded the establishment of an innovative Managed Services Provider (MSP) business in Florida. Committed to delivering exceptional IT solutions, driving business growth, and fostering enduring partnerships.

- Oversee day-to-day operations of the MSP, ensuring efficient service delivery and adherence to quality standards.
- Implement operational processes to enhance service efficiency and customer satisfaction.
- Monitor key performance indicators (KPIs) to track the company's performance and identify areas for improvement.
- Develop and execute the company's strategic vision, goals, and business plans.
- Formulate strategies to drive growth, market expansion, and increased profitability.
- Identify emerging industry trends and technological advancements to ensure the company remains competitive.

Jan 2012-July 2025 Global IT Technologies Group, Limited | London, UK **Director**

Results-driven IT executive with a proven track record of strategic leadership and business transformation within the Managed Services Provider (MSP) landscape. Expertise in driving revenue growth, operational excellence, and client satisfaction through innovative IT solutions. A visionary leader dedicated to aligning technology initiatives with overarching business objectives.

- Identify new business opportunities, partnerships, and markets for expansion.
- Collaborate with sales teams to develop winning proposals and strategies to acquire new clients.
- Develop and manage budgets, ensuring financial sustainability and profitability.
- Analyze financial data to make informed decisions on resource allocation and investment.
- Stay updated with the latest IT trends and emerging technologies.
- Drive innovation by introducing new solutions, services, and methodologies to clients.
- Establish relationships with technology vendors, partners, and suppliers.
- Negotiate contracts and agreements to secure favorable terms for the company and clients.

MEDICAL

First Aid At Work 3 Day
St Johns. Ambulance

First Aid At Work, Oxygen Ther.
St Johns. Ambulance

Mental Health First Aider
St Johns. Ambulance

MANAGEMENT

NEBOSH NGC

CAFM Competency

FSI Competency

Sales Force Competency

PERMIT TO WORK

Employment Authorization Document
Expiration: 05/2030

Social Security Number

UK Passport Holder

Feb 2017 – March 2018 University College London Security Operations Services Manager

As a Security Services Manager in Cyber for University College London, you would be responsible for ensuring the security and integrity of the university's digital assets, networks, and information systems. Here are some potential duties and responsibilities for this role.

- Develop and implement a comprehensive cybersecurity strategy aligned with the university's goals and regulatory requirements.
- Identify potential security risks and devise strategies to mitigate them effectively.
- Conduct regular risk assessments to identify vulnerabilities and threats in the university's digital infrastructure.
- Implement risk mitigation measures to minimize the impact of potential cyber incidents.
- Establish and enforce security policies, procedures, and guidelines to ensure consistent cybersecurity practices across the university.
- Educate staff, students, and faculty on security best practices to enhance overall awareness.

Feb 2014 – March 2017 Google Europe EMEA | London, UK Developer

Passionate software developer with a proven track record of creating cutting-edge applications and solutions. Eager to contribute technical expertise to Google UK's innovative projects. Known for collaborating effectively in cross-functional teams and delivering high-quality code that meets both user needs and business objectives.

- Provide advanced technical assistance to clients, addressing complex issues related to Google technologies and services.
- Troubleshoot and resolve escalated technical problems by analyzing code, logs, and system configurations.
- Perform in-depth analysis of code, APIs, and integrations to identify bugs, performance bottlenecks, and compatibility problems.
- Utilize debugging tools and techniques to diagnose and resolve complex technical challenges.
- Review and analyze code to ensure adherence to best practices, standards, and security guidelines.
- Suggest improvements, optimisations, and enhancements to existing codebase.
- Develop and maintain an incident response plan to address cybersecurity incidents promptly and effectively.
- Lead incident response efforts, coordinating with relevant teams and stakeholders to manage and mitigate incidents.
- Oversee the implementation and management of security tools, technologies, and solutions to safeguard the university's digital assets.
- Ensure that firewalls, intrusion detection systems, antivirus software, and other security measures are up-to-date and functioning effectively.
- Collaborate with IT teams, legal departments, and other relevant stakeholders to align cybersecurity efforts with broader organizational goals.
- Communicate effectively with university leadership to provide updates on security initiatives and challenges.

Reference

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Emma Charlick
Global IT Technologies Group

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Skillset

Mar 2020 – Jun 2020

Microsoft Europe & EMEA

Fundamentals Exam AZ900

Azure Architect Exam AZ300/03

Azure 365 Fundamentals MS900/1

Dec 2017 – Mar 2019

Cyber Security

Certified Ethical Hacker – CEH

Certified Information Security Manager – CISM

Certified Information Security Auditor – CISA

CompTIA Advance Sec. Practitioners – CASP

CompTIA Advance Sec. Systems Pro – CISSP

CompTIA Security+ – SYO401

Apr 2019 – May 2019

Network Management

Cisco 210/260 IINS: Cisco Network Security – CCNA

Ubiquiti UniFi Network Specialist – UNS

Ubiquiti Enterprise Wireless Admin – UEWA

ITIL Foundation v4+ ITSM

ITIL Foundation v3

Success Stories

Global IT Technologies Group, LLC

Formation

Initiated a bold project to expand my Managed Services Provider (MSP) business from the UK to the dynamic market of Florida, USA. With a mission to provide exceptional IT support and consultancy services, this venture aimed to establish a strong presence, deliver value, and forge lasting partnerships on an international scale.

Global IT Technologies Group, Limited

Formation

Embarked on an awe-inspiring journey to establish Global Technologies, a groundbreaking venture in the UK's technology landscape. From humble beginnings and overcoming homelessness, this project marked a triumphant rise against the odds, turning personal challenges into a driving force for entrepreneurial success.

Strange Media Productions, Limited

Formation

Passionate music producer and visionary entrepreneur, bringing the soul of house music to life. Successful in launching a music production services business focused on the house genre. Dedicated to delivering outstanding music productions, forging partnerships with music industry start-ups, and empowering aspiring DJs through professional training on Pioneer equipment.

The Succession

Homelessness

For 2 and a half years, I faced an unimaginable struggle that forever transformed my life. I found myself living on the streets of Southend-on-Sea, Essex, a circumstance I was forced into after being made redundant during the tumultuous era of the Big Recession in the United Kingdom. Those years were the crucible in which I forged an unbreakable resolve and emerged as a testament to the strength of the human spirit.